

# 購票指南

## BOOKING GUIDE

### 城市售票網售票處購票及自助售票機購票

所有城市售票網售票處及自助售票機均接受 Visa 卡、萬事達卡、美國運通卡、銀聯卡、八達通、支付寶、微信支付及轉數快（以港元結算）付款。港元現金付款只適用於城市售票網售票處。

網上購票：[www.urbtix.hk](http://www.urbtix.hk)

電話購票：**3166 1288**（每日上午十時至晚上八時）

### 流動購票應用程式：URBTIX

（Android, HarmonyOS 版 iPhone / iPad 版）



- 網上購票 / 流動應用程式購票：可以使用 Visa 卡、萬事達卡、美國運通卡、銀聯卡、支付寶、微信支付及轉數快（只限網上購票）付款。
- 電話購票：可以使用 Visa 卡、萬事達卡、美國運通卡及不需要密碼驗證的銀聯卡付款。
- 如使用網上、流動購票應用程式或電話購票服務，手續費為每張門票港幣 9 元（手續費不設上限及退款）。
- 顧客可使用自助售票機或親臨任何一間城市售票網售票處的售票櫃檯，以購票時用以付款的同一信用卡（虛擬卡除外）/ 取票編碼提取門票，或以郵遞 / 速遞方式將門票送遞至所提供之地址。郵遞 / 速遞服務提供至演出前七日至三十天止（視乎選擇之送遞方式）。郵遞 / 速遞服務須另付費用。所有已收取的手續費及門票送遞費用將不獲發還。
- 服務手續費及門票送遞費用會不時作出調整，以城市售票網公布為準。

### 查詢

節目：**2370 1044**  
（星期一至五：上午九時至下午一時，  
下午二時至六時，星期六、日及公眾假期休息）  
票務查詢及客戶服務：**3166 1100**  
（每日上午十時至晚上八時）

\* 不適用於購買工作坊門票。工作坊優惠門票資料請參閱第 29 至 31 頁。

ˆ 《奇幻「柔」樂園》嬰兒半價優惠票數量有限，先到先得，售完即止。

ˆ 音樂事務處「2024 香港青年音樂營音樂會」、香港小交響樂團「《古典音樂速成》交響樂團大揭秘：樂器篇」及《貝多芬的心深底裏》、普 劇場《怪の物語》及城市當代舞蹈團《小明瀟出異世界》之綜援受惠人士優惠票並無限額。

### 備註

- 每票只限一人進場。幼童不論年齡亦須憑票入場（入場須合乎年齡限制）。
- 除《奇幻「柔」樂園》及《怪の物語》外，所有舞台 / 電影節目不招待三歲以下人士入場。節目之合適觀賞年齡請參閱節目介紹。
- 工作坊之合適參與年齡請參閱第 29 至 31 頁。
- 如遇特殊情況，主辦機構保留更換表演者及節目的權利。
- 國際綜藝合家歡之節目內容並不反映康樂及文化事務署的意見。
- 觀眾務請準時入座，遲到及中途離座者須待中場休息或適當時候方可進場 / 返回座位。
- 主辦機構有權拒絕遲到者進場或決定其進場的時間及方式。
- 購買每張門票，只可享用以上其中一種購票優惠，請於購票時通知票務人員。
- 顧客每購買一張殘疾人士優惠門票，即可同時以相同優惠購買一張門票予看護人。
- 每張門票折扣後的票價將計算至個位數，不足港幣一元亦作一元計算。

國際綜藝合家歡 2024 節目門票由 **5 月 10 日** 起於城市售票網發售（普 劇場《怪の物語》相關工作坊除外）。每名購票人士每次最多可購票共四十張（工作坊每場最多可購票四張，電影節目每場最多可購票八張）。顧客可透過以下途徑購票，所有門票於節目開始前一小時內，只在該節目的表演場地售票處 / 自助售票機發售。

### 優惠購票計劃\*

#### 全日制學生、高齡人士、殘疾人士及看護人、綜合社會保障援助受惠人士優惠

全日制學生、六十歲或以上高齡人士、殘疾人士及看護人、綜合社會保障援助受惠人士可獲**半價優惠**ˆ。六歲或以下兒童可同享全日制學生優惠。綜援受惠人士優惠票數量有限，先到先得ˆ。優惠票持有人入場時，必須出示可以證明身份或年齡的有效證件。

#### 團體購票優惠

每次購買四至九張舞台 / 電影節目的正價門票，可獲**九折**優惠；

每次購買十至十九張舞台 / 電影節目的正價門票，可獲**八五折**優惠；

每次購買二十張或以上舞台 / 電影節目的正價門票，可獲**八折**優惠。

#### 套票優惠

每次購買三至四場不同舞台 / 電影節目的正價門票，可獲**九折**優惠；

每次購買五場或以上不同舞台 / 電影節目的正價門票，可獲**八五折**優惠。

#### 香港小交響樂團節目優惠

憑有效藝穗會、香港藝術行政人員協會、MOVIE MOVIE、香港管弦樂導師協會及香港鋼琴 / 電子琴導師協會會員證於城市售票網售票處購買香港小交響樂團「《古典音樂速成》交響樂團大揭秘：樂器篇」及《貝多芬的心深底裏》的正價門票，可獲**九折**優惠；每次購買四張或以上相同節目的正價門票，可獲**九折**優惠。更多優惠詳情及查詢：2836 3336 / [info@hksinfonietta.org](mailto:info@hksinfonietta.org)

#### 普 劇場會員優惠

憑有效會員證於城市售票網售票處購買普 劇場《怪の物語》的正價門票，可獲**九折**優惠。更多優惠詳情及查詢：3704 7295

#### 城市當代舞蹈團「舞蹈靈」會員優惠

憑有效「舞蹈靈」會員證購買城市當代舞蹈團《小明瀟出異世界》的正價門票，可獲**八折**優惠。更多優惠詳情及查詢：2329 7803

#### 「夏日親子電影節」家庭套票優惠 @北區大會堂

於北區大會堂放映的電影，每次購買同一電影場次兩張正價門票及一張學生優惠門票，正價門票可獲**七折**優惠。更多優惠詳情及查詢：2734 2900

- 若節目開始前三小時，天文台發出八號或以上之熱帶氣旋警告訊號或黑色暴雨警告訊號，或有關警告訊號仍然生效，該節目一般會取消。持票者可登入網頁 [www.hkiac.gov.hk](http://www.hkiac.gov.hk)（舞台演出）、[www.lcsd.gov.hk/tp](http://www.lcsd.gov.hk/tp)（電影節目）或 [www.lcsd.gov.hk](http://www.lcsd.gov.hk) 了解節目是否如期舉行。至於退款安排，可稍後於辦公時間內致電 2370 1044（舞台演出）或 2734 2900（電影節目）查詢。
- 如遇特殊情況，主辦機構保留更換表演者及節目的權利。
- 國際綜藝合家歡之節目內容並不反映康樂及文化事務署的意見。
- 觀眾務請準時入座，遲到及中途離座者須待中場休息或適當時候方可進場 / 返回座位。
- 主辦機構有權拒絕遲到者進場或決定其進場的時間及方式。
- 購買每張門票，只可享用以上其中一種購票優惠，請於購票時通知票務人員。
- 顧客每購買一張殘疾人士優惠門票，即可同時以相同優惠購買一張門票予看護人。
- 每張門票折扣後的票價將計算至個位數，不足港幣一元亦作一元計算。

Tickets for programmes of the **International Arts Carnival 2024** are available at URBTIX (except for the workshop of *Monster* by POP Theatre) from **10 May** onwards. Patrons can purchase up to a maximum of 40 tickets per transaction (a maximum of 4 tickets per workshop, and a maximum of 8 tickets per film screening). Tickets can be bought in the following ways, up to one hour before the performance or at any time before the show starts at the performance venue box office / self-service ticketing kiosk.

### URBTIX Counter Booking & Self-service Ticketing Kiosk Booking

VISA, Mastercard, American Express, UnionPay, Octopus, Alipay, WeChat Pay and Faster Payment System (in Hong Kong currency only) are accepted for payment at URBTIX outlets and Self-service Ticketing Kiosks. Cash payment (Hong Kong Currency) is only applicable at URBTIX outlets.

### Internet Booking: [www.urbtix.hk](http://www.urbtix.hk)

Telephone Booking: **3166 1288** (10am - 8pm daily)

### Mobile Ticketing App: URBTIX

(Android & iPhone / HarmonyOS / iPad versions)

- Internet Booking / Mobile App Booking: Payment can be made by Visa, Mastercard, American Express, UnionPay, Alipay, WeChat Pay and Faster Payment System (for Internet Booking only).
- Telephone Booking: Payment can be made by Visa, Mastercard, American Express and UnionPay without PIN authentication requirement.
- For internet, mobile ticketing app or telephone booking service, there is a service fee of HK\$9 per ticket purchased (no limit set per transaction and is non-refundable).
- Customers can choose to collect their purchased tickets from self-service ticketing kiosks or at the sales counter at any URBTIX outlets by the same credit card (except virtual card) used for the booking / claim ID, or by mail / courier to the customer’s designated address. Mail / courier delivery is available until 7 to 30 days before the performance (depending on the delivery method). An extra service fee will be charged for mail / courier delivery. All service and mailing / delivery fees collected are non-refundable.
- Service and mailing / delivery fees are subject to change from time to time in accordance with URBTIX updates.

### Enquiries

Programme: **2370 1044**  
(Monday - Friday: 9am - 1pm, 2 - 6pm,  
closed on Saturdays, Sundays & public holidays)  
Ticketing Enquiries and Customer Service: **3166 1100**  
(10am - 8pm daily)

\* Not applicable to tickets for workshops. Please refer to p29-31 for details of concessionary tickets for workshops.

ˆ For *Fields of Tender*, limited half-price tickets for babies are available on a first-come-first-served basis.

ˆ No quota on half-price tickets for CSSA recipients for *2024 Hong Kong Youth Music Camp Concerts* by Music Office, *Short-cut to Classical Music – The Instruments of an Orchestra* and *The Other Side of Beethoven* by the Hong Kong Sinfonietta, *Monster* by POP Theatre and *Sliding into Heart* by the City Contemporary Dance Company.

### Special Notes

- One ticket per person regardless of age. Admission subject to age limit specified for each event.**
- Audience aged below 3 will not be admitted to all stage / film programmes, except *Fields of Tender* and *Monster*. Please refer to programme details for age recommendations.
- Please refer to p29-31 for age recommendation of workshops.
- The box office of the Hong Kong Film Archive only provides counter sales and ticket collection services for film programmes.
- The box office of the Hong Kong Space Museum only provides counter sales service for film programmes scheduled at the Museum.
- There is no URBTIX counter sales service nor door ticket counter at the Hong Kong Science Museum, but patrons can purchase and collect tickets at the Museum’s self-service ticketing kiosks. If counter service is needed, please patronise URBTIX outlets located at other venues / sites.
- Events will normally be cancelled when Tropical Cyclone Warning Signal No. 8 or above, or the Black Rainstorm Warning is issued or remains in effect 3 hours before the event starts. Ticket holders are advised to visit [www.hkiac.gov.hk](http://www.hkiac.gov.hk) (for stage programme), [www.lcsd.gov.hk/tp](http://www.lcsd.gov.hk/tp) (for film programme) or [www.lcsd.gov.hk](http://www.lcsd.gov.hk) for details of programme schedule changes, and to call 2370 1044 (for stage programme) or 2734 2900 (for film programme) after resumption of normal office hours for refund arrangements.

### Discount Schemes\*

#### Concessionary Discounts for Full-time Students, Senior Citizens, People with Disabilities and the Minder and Comprehensive Social Security Assistance Recipients

**Half-price** tickets are available for full-time students, senior citizens aged 60 or above, people with disabilities and the minder and Comprehensive Social Security Assistance (CSSA) recipientsˆ. Discount for full-time students is also applicable to children aged 6 and under. Tickets for CSSA recipients are available on a first-come-first-served basisˆ. Concessionary ticket holders must produce evidence of their identity or age upon admission.

#### Group Booking Discount

**10% discount** for each purchase of 4-9 full-price tickets for stage / film programmes;

**15% discount** for each purchase of 10-19 full-price tickets for stage / film programmes;

**20% discount** for each purchase of 20 or more full-price tickets for stage / film programmes.

#### Package Booking Discount

**10% discount** on full-price tickets for each purchase of 3-4 different stage / film programmes;

**15% discount** on full-price tickets for each purchase of 5 or more different stage / film programmes.

#### Hong Kong Sinfonietta Programme Discount

**10% discount** on full-price tickets of *Short-cut to Classical Music – The Instruments of an Orchestra* and *The Other Side of Beethoven* by the Hong Kong Sinfonietta for Fringe Club, HK Arts Administrators Association, MOVIE MOVIE, Hong Kong Orchestral Teachers’ Circle and Hong Kong Piano/Electone Teachers’ Circle members at URBTIX Outlets; **10% discount** for each purchase of 4 or more full-price tickets for the same programmes. For discount details and enquiries: 2836 3336 / [info@hksinfonietta.org](mailto:info@hksinfonietta.org)

#### POP Theatre’s Friends Discount

**10% discount** on full-price tickets of *Monster* by POP Theatre with valid membership cards at URBTIX Outlets. For discount details and enquiries: 3704 7295

#### CCDC Dance Inspirations Card Discount

**20% discount** on full-price tickets of *Sliding into Heart* by the City Contemporary Dance Company with valid CCDC Dance Inspirations membership card. For discount details and enquiries: 2329 7803

#### “Summer Family Cine Fest” Family Screen Discount @North District Town Hall

**30% discount** on full-price tickets for each purchase of 2 standard tickets and 1 student concessionary ticket of the same film screening at North District Town Hall. For discount details and enquiries: 2734 2900

- The presenter reserves the right to substitute artists and change the programmes should unavoidable circumstances make it necessary.
- The content of the programmes does not represent the views of the Leisure and Cultural Services Department.
- Members of the audience are strongly advised to arrive punctually. Latecomers and those who leave their seats during the performance will only be admitted and allowed to return to their seats respectively during the intermission or at a suitable break. The presenter reserves the right to refuse admission of latecomers, or determine the time and manner of admission of latecomers.**
- Patrons can enjoy only one of the above discount schemes for the purchase of each ticket. Please inform the box-office staff at the time of purchase.
- For each concessionary ticket for people with disabilities, the customer can purchase one ticket with the same concession for the minder.
- The price of each discount ticket will be rounded up to the nearest dollar.